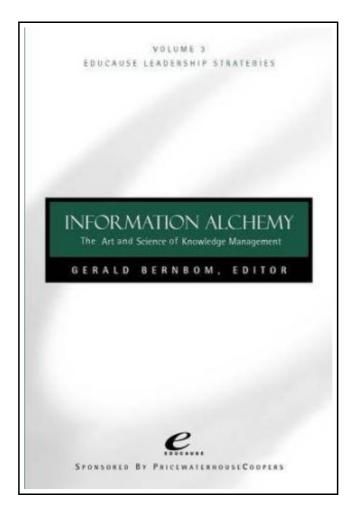
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INFORMATION ALCHEMY: THE ART AND SCIENCE OF KNOWLEDGE MANAGEMENT



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